



**Bournemouth  
University**

# Faculty of Media & Communication

## Who's who guide of student support

### Faculty

#### Frontline Student Support Team

T: +44 (0)1202 965351  
E: [fmc-studentsupport@bournemouth.ac.uk](mailto:fmc-studentsupport@bournemouth.ac.uk)

#### Programme specific student support

**Communication and Journalism**  
E: [C&Jadmin@bournemouth.ac.uk](mailto:C&Jadmin@bournemouth.ac.uk)

#### Humanities and Law

E: [H&Ladmin@bournemouth.ac.uk](mailto:H&Ladmin@bournemouth.ac.uk)

#### Media Production

E: [MPadmin@bournemouth.ac.uk](mailto:MPadmin@bournemouth.ac.uk)

#### National Centre for Computer Animation

E: [NCCAadmin@bournemouth.ac.uk](mailto:NCCAadmin@bournemouth.ac.uk)

#### Student Engagement Co-ordinator

E: [SSET@bournemouth.ac.uk](mailto:SSET@bournemouth.ac.uk)

#### Learning Development

E: [FMCLearningdevelopment@bournemouth.ac.uk](mailto:FMCLearningdevelopment@bournemouth.ac.uk)

#### Kit Room

T: +44 (0)1202 965037  
E: [Sgcounter@bournemouth.ac.uk](mailto:Sgcounter@bournemouth.ac.uk)

#### Placement Office

E: [MediaPlacements@bournemouth.ac.uk](mailto:MediaPlacements@bournemouth.ac.uk)

#### Service Now

T: Ext 65515  
For IT, press 1  
For Estates, press 2  
<https://bournemouth.service-now.com>

#### Demonstrators

**Communication and Journalism**  
E: [MediaDemons@bournemouth.ac.uk](mailto:MediaDemons@bournemouth.ac.uk)

#### National Centre for Computer Animation

E: [AnimDemons@bournemouth.ac.uk](mailto:AnimDemons@bournemouth.ac.uk)

### University

#### Additional Learning Support

T: +44 (0)1202 965663  
E: [als@bournemouth.ac.uk](mailto:als@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/als](http://www.bournemouth.ac.uk/als)

#### AskBU

T: +44 (0)1202 969696  
E: [askBUstudents@bournemouth.ac.uk](mailto:askBUstudents@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/askBU](http://www.bournemouth.ac.uk/askBU)

#### Careers & Employability Service

T: +44 (0)1202 961663  
E: [careers@bournemouth.ac.uk](mailto:careers@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/careers](http://www.bournemouth.ac.uk/careers)

#### Faith and Reflection

T: +44 (0)1202 965383  
E: [faithandreflection@bournemouth.ac.uk](mailto:faithandreflection@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/chaplaincy](http://www.bournemouth.ac.uk/chaplaincy)

#### Emergency Services

**Fire, Police, Ambulance and  
Coastguard services**  
T: Off-campus: 999  
T: On-campus: 222 or 01202 962222

#### Non-emergencies

T: Off-campus: 101

#### Equality & Diversity Adviser

T: +44 (0)1202 965327  
E: [jmpkay@bournemouth.ac.uk](mailto:jmpkay@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/diversity](http://www.bournemouth.ac.uk/diversity)

#### First Aiders

T: On-campus: 65001 for request

#### Language Support

T: +44 (0)1202 965300  
E: [pbarnes@bournemouth.ac.uk](mailto:pbarnes@bournemouth.ac.uk)

#### Library Service

E: [fmplibteam@bournemouth.ac.uk](mailto:fmplibteam@bournemouth.ac.uk)

#### Medical Centre

**During term time**  
T: +44 (0)1202 965378  
**Outside term time**  
T: +44 (0)1202 636 400  
[www.talbotmedicalcentre.co.uk](http://www.talbotmedicalcentre.co.uk)

#### Mental health advice and support

T: Ext 111

#### Nursery

T: +44 (0)1202 965577  
E: [talbotwoods@brighthorizons.com](mailto:talbotwoods@brighthorizons.com)  
[www.bournemouth.ac.uk/nursery](http://www.bournemouth.ac.uk/nursery)

#### Universities Police Team

T: 101 (ask for Universities Police Team)  
E: [police@bournemouth.ac.uk](mailto:police@bournemouth.ac.uk)

#### Residential Services

T: +44 (0)1202 961671  
E: [accommodation@bournemouth.ac.uk](mailto:accommodation@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/accommodation](http://www.bournemouth.ac.uk/accommodation)

#### SportBU

T: +44 (0)1202 965012  
E: [sportbu@bournemouth.ac.uk](mailto:sportbu@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/sportbu](http://www.bournemouth.ac.uk/sportbu)

#### Student Wellbeing

T: +44 (0)1202 965020  
E: [studentwellbeing@bournemouth.ac.uk](mailto:studentwellbeing@bournemouth.ac.uk)  
[www.bournemouth.ac.uk/student/wellbeing](http://www.bournemouth.ac.uk/student/wellbeing)

#### SUBU Advice

T: +44 (0)1202 965779  
E: [subuadvice@bournemouth.ac.uk](mailto:subuadvice@bournemouth.ac.uk)  
[www.subu.org.uk/advice](http://www.subu.org.uk/advice)

#### UKCISA (The UK Council for International Student Affairs)

T: +44 (0)20 7788 9214  
(13:00–16:00 hours Monday to Friday)  
Post: 9–17 St Albans Place, London N1 0NX  
[www.ukcisa.org.uk](http://www.ukcisa.org.uk)

## External helplines

#### Beat helpline (eating disorders)

+44 (0)808 801 0677  
[www.beateatingdisorders.org.uk](http://www.beateatingdisorders.org.uk)

#### CRUSE (bereavement counselling)

T: +44 (0)1202 418555 (Bournemouth)  
T: +44 0808 808 1677 (National)  
[www.crusebereavementcare.org.uk](http://www.crusebereavementcare.org.uk)

#### Mind

T: +44 0300 123 3393 or text 86463  
(09:00–18:00 hours Monday to Friday)  
[www.mind.org.uk](http://www.mind.org.uk)

#### Samaritans

T: 116 123 (Freephone)  
[www.samaritans.org](http://www.samaritans.org)

#### Sexual Assault Referral Centre (SARC)

T: 0800 970 99 54  
[www.the-shores.org.uk](http://www.the-shores.org.uk)

#### Shelter

T: +44 808 800 4444 (National)  
T: +44 0344 515 1400 (Shelter Dorset)  
[www.england.shelter.org.uk](http://www.england.shelter.org.uk)